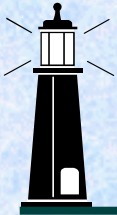


Applying for Dual Eligible Programs

State Health Insurance Assistance Programs

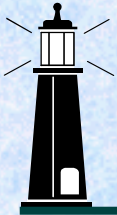
- Where to obtain an application
- Where to complete an application
- Hc
- Co fy
inf



Locations Where Applications Obtained/Completed

State Health Insurance Assistance Programs

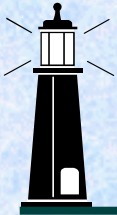
	Applications May Be Obtained	Applications May Be Completed
Local Social Service Agency		
Hospitals / Health Clinics or Centers		
Senior Centers		
Other Govt. Offices		
SHIPs		
Other _____		



Applying for Dual Eligible Programs

State Health Insurance Assistance Programs

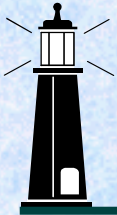
- Some states have alternative enrollment sites (i.e., hospitals or senior centers) other than the local social services agency
- In some enrollment sites, volunteers may help potential dual eligible beneficiaries complete applications or eligibility workers may make eligibility determinations



Ways to Submit Applications

State Health Insurance Assistance Programs

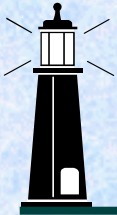
Method	Yes	No	Comments
In-Person			
By Mail			
By Telephone with Mail Follow-Up			
Electronic Submission from Remote Site			



Examples of Required Documents

State Health Insurance Assistance Programs

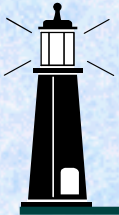
- Recent bank statements
- Property deeds
- Insurance policies
- Financial statements from any stocks and bonds
- Proof of identity, residence and income



Appeals Process

State Health Insurance Assistance Programs

- Applicant must file a written appeal, within 30 days of the denial
- Appeal period generally does not exceed 90 days
- If the appeal is successful, the applicant will be eligible for program benefits retroactive to the date the mistake was made



QI Application

State Health Insurance Assistance Programs

- Increase the number of people who are covered by private health insurance
- Improve the quality of care for people who are covered by private health insurance
- Prioritize the needs of people who are covered by private health insurance